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Pond Home named 2018 Caring Stars facility for second consecutive year

Pond Home in Wrentham was recently recognized as a top rated senior living community by the website Caring.com. This is the second year in a row Pond Home has earned this distinction and the sole long-term care community in Norfolk County to make the list. Pond Home also stands as one of a mere seven long-term care senior communities in the state of Massachusetts to receive the Caring Stars of 2018 award.

“Each year, we are so excited to compile and reveal America’s most highly-rated senior living communities using ratings and reviews in our directory, which is public-facing online feedback from the older adults and families these communities serve,” said Caring.com’s CEO Karen Cassel. “Our longstanding reviews program and Caring Stars annual list are very much a part of Caring.com’s social mission to support family caregivers with comprehensive and high quality senior care information and resources, including helping them find the best senior living communities for their needs. Congratulations to all of the 2018 Caring Stars for receiving high praise in reviews on Caring.com and standing out among the best in the nation!”

To qualify for the 2018 Caring Stars award for senior living, the communities had to meet the following criteria:

- Have 10 or more consumer reviews on their Caring.com listing, with an overall average rating of 4.5 stars or higher (on a scale of 1 to 5);
- Have 3 or more reviews on their listing dated between October 1, 2016 - October 15, 2017, including at least one that was posted during 2017 and at least one that had a 5-star rating; and
- Respond to any/all negative (1-star or 2-star) reviews on their listing.

Pond Home is a relatively small community, serving up to 43 residents. They are on Route 140 in Wrentham, the same campus as The Community at Pond Meadow, an independent living community consisting of 66 beautiful one and two bedroom cottages.

Becky Annis, the Administrator of Pond Home and Pond Meadow said, “We work diligently to know our residents’ specific likes and needs to support them to be as healthy as they can be. Our daily planned activities allow residents to pursue interests that help contribute to their overall well-being and happiness. Our staff works in collaboration with our residents, their family members and loved ones to support each individual’s medical, nutritional, social, and spiritual needs.”

Annis went on to say, “We have very positive and heart-warming reviews on line and in person from residents and family members. It is nice to have the recognition from Caring.com, but even nicer to have it from the residents who live here, and their family members.”

Pond Home, located at 289 East Street (Rte. 140) in Wrentham, offers exceptional care services in a beautiful, warm setting. Pond Home is licensed by the Department of Public Health and is a not-for-profit Senior Living Community with on site Supportive Nursing Services. As such, nursing staff are on site 24 hours per day and can provide more medical support than traditional Assisted Living communities. Careful attention to the building design fosters independence for those in need of mobility support. The volunteer Board of Trustees oversees professional management of Pond Home by Rogerson Communities, a leader in not-for-profit management of elder housing and health services.

Pond Home is accepting applications for their waiting list.

Picture shows: Members of Pond Home’s staff displaying the Caring Star of 2018 Certificate they were recently awarded. Pond Home is one of only seven long term care facilities in Massachusetts to receive this honor and the only one in Norfolk County.